



DISASTER RECOVERY – BUSINESS CONTINUITY PLAN

Haywood Securities Inc. has developed a business continuity plan that will allow key operations to resume within 48 hours of a significant disruption to our Head Office in Vancouver, B.C. or branches in Calgary and Toronto. Should our Head Office be rendered inaccessible for more than 2 business days, Haywood will re-establish operations at a separate predetermined location. If you are unable to contact your Sales Representative through the normal business telephone number, Haywood may be contacted through 1-800-663-9499 (toll free), which will be routed to the Recovery Site or one of our branches. Our Calgary or Toronto branches may also be contacted directly. In addition, Haywood will post updated contact information and status reports on our website, www.haywood.com.

Should either branch operation experience a significant business disruption, clients may contact our Head Office at 1-800-663-9499 and ask to speak to someone in the Compliance Department.